



Refund Policy

U3A Southern Highlands is a not-for-profit learning community and mutual-aid movement. Our refund policies are appropriate to our structure, purpose, and objectives.

Refunds will only be considered and, in its absolute discretion allowed, by the Committee of Management in accordance with the following guidelines.

Membership Subscriptions

Membership subscriptions apply to each calendar year and members must be financial in order to attend face to face or virtual classes.

In general, membership subscriptions are non-refundable except in unusual circumstances which would include where payments have been made in error.

Course Fees

Up-front payment of Course fees, such as for Cinema on Monday & Wednesday and Lunch Out Together are non-refundable.

Donations

Donations made to U3A are accepted and used for the benefit of the wider U3A membership. Use of donations are determined by the U3A Committee of Management and may be viewed in the audited and published accounts of U3A.

Members making a donation may contact the U3A Committee of Management for follow-up of any matter specific to their individual donation.

Returns

U3A is not a supplier of goods and therefore do not require a Returns Policy.